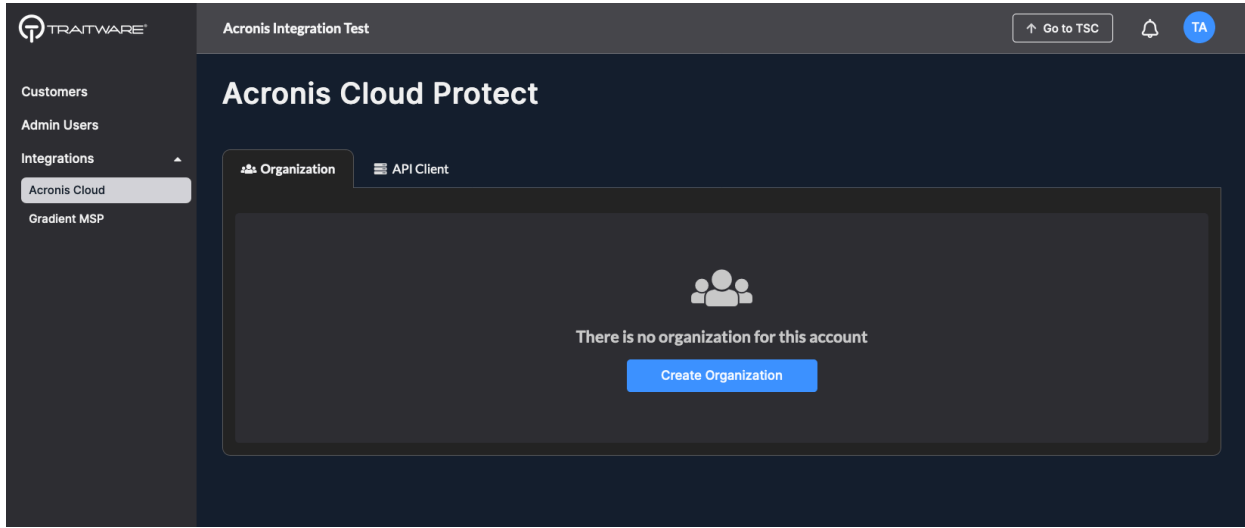


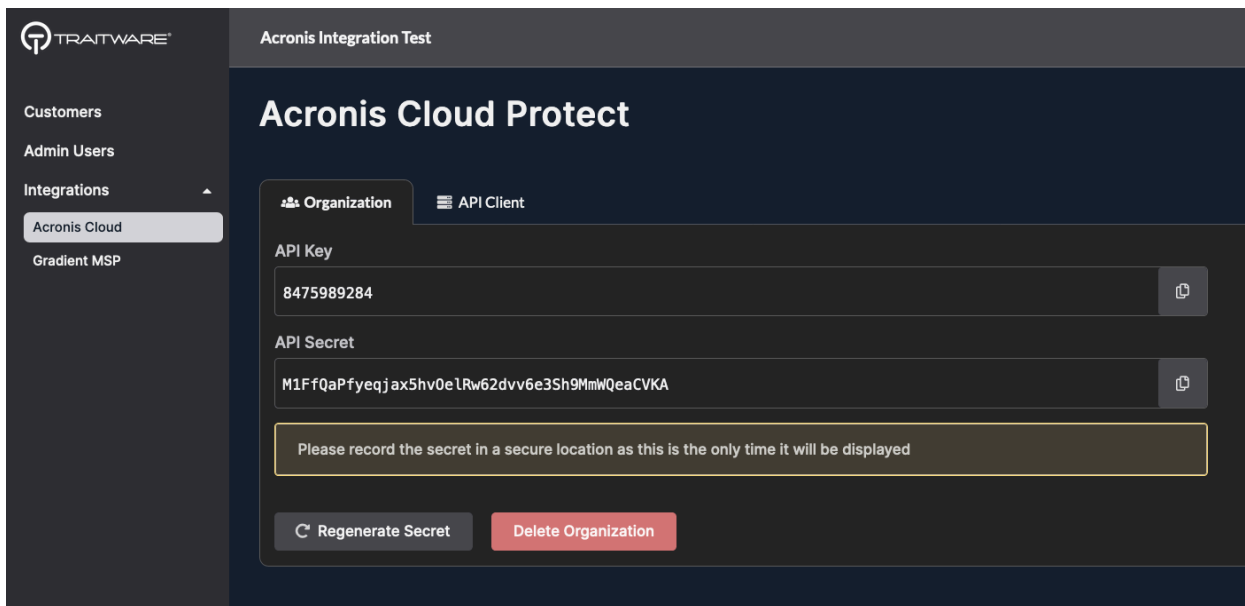
Generate Acronis Cloud Credentials

Log into the TraitWare console and create a new account. Navigate to the **Integrations** sidebar item and select **Acronis Cloud**.

Click Create Organization



Copy the credentials to a safe location for later use



Configure the TraitWare Cyberapp

Go to <https://eu8-cloud.acronis.com> and sign in

Select a Partner tenant or create a new one. When creating a new tenant, make sure to choose 'Managed by service provider'. Note: due to platform issues, once a Partner tenant is provisioned it cannot be deactivated or otherwise moved to another account.

TraitWare

Cyber Protect

Protection File Sync & Share Advanced Automation Physical Data Shipping Notary

| Name | Tenant status | Management mode ↑ | Billing mode |
|----------------|---------------|---------------------|----------------------------|
| Test Partner A | Active | By service provider | Per workload, Per gigabyte |
| Test Partner B | Active | By service provider | Per workload, Per gigabyte |
| Test Partner C | Active | By service provider | Per workload, Per gigabyte |

MONITORING

CLIENTS

COMPANY MANAGEMENT

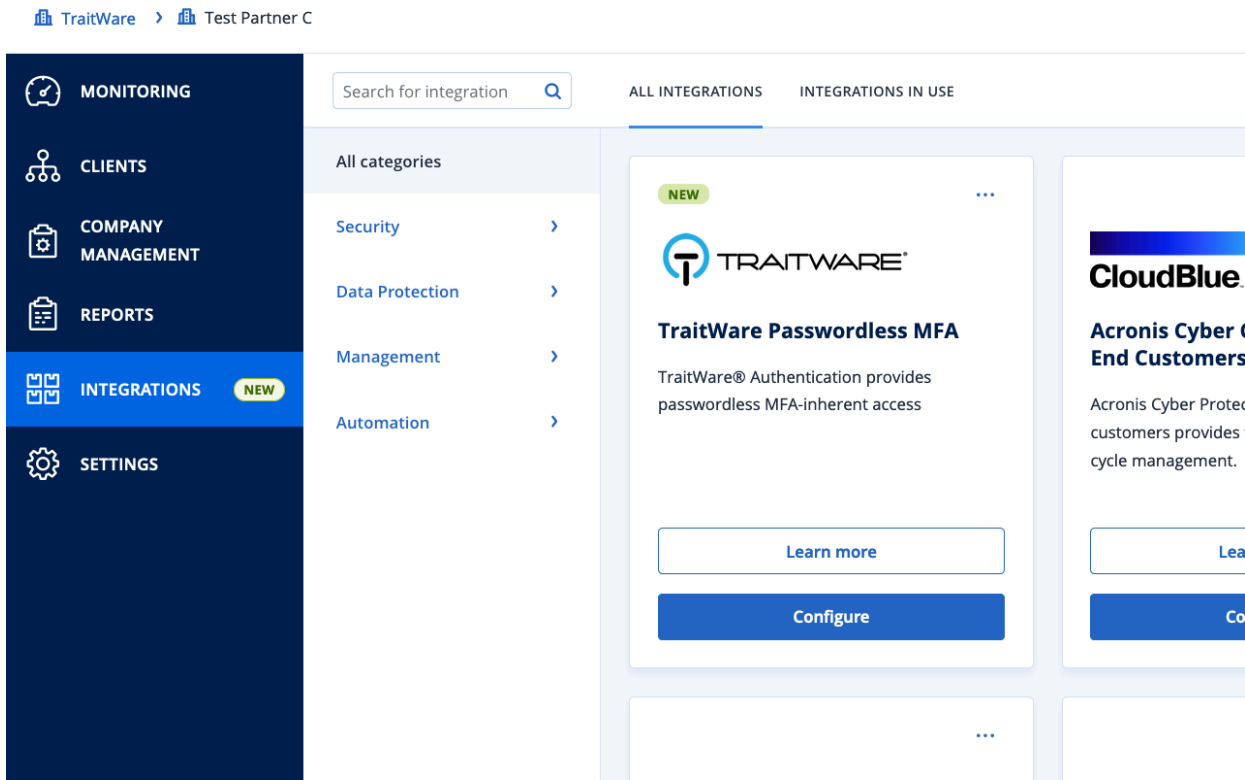
REPORTS

INTEGRATIONS NEW

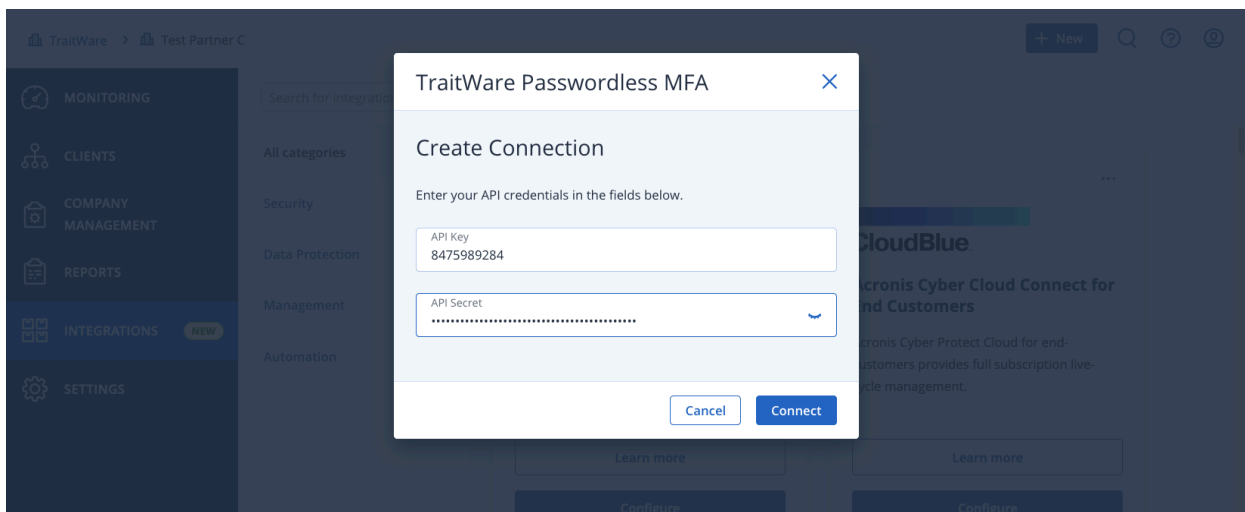
SETTINGS NEW

LEGAL

Once inside the tenant, choose **Integrations** in the sidebar. This will take about 20 seconds to load. Search for the TraitWare CyberApp and select Configure

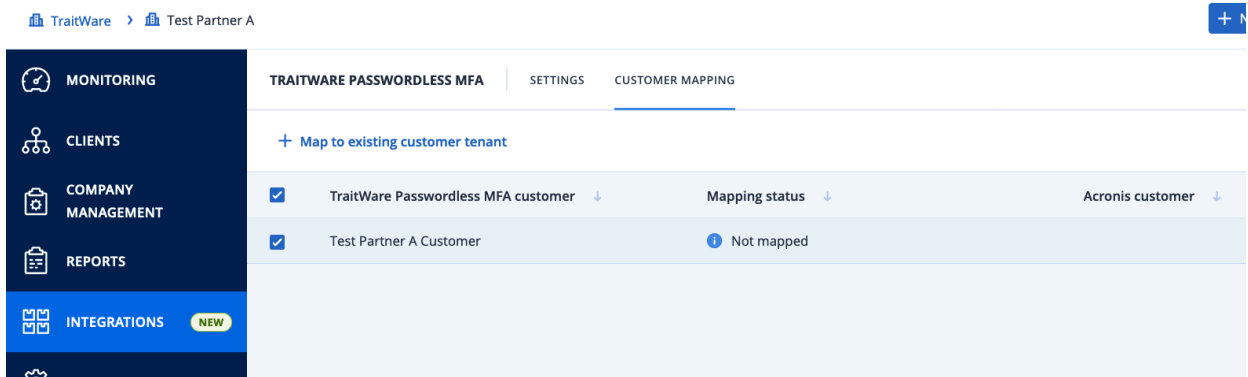


Enter the credentials you generated in the TraitWare console and click Connect

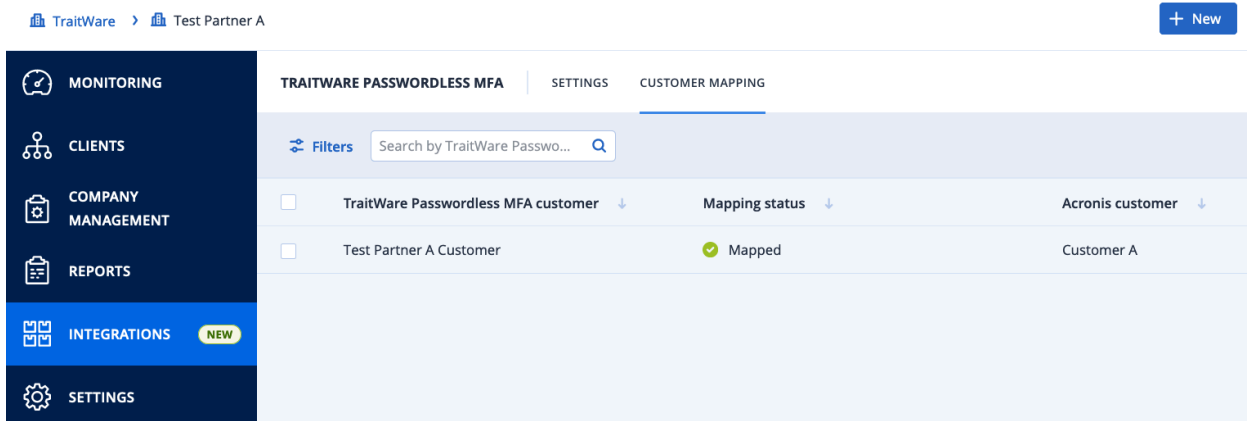
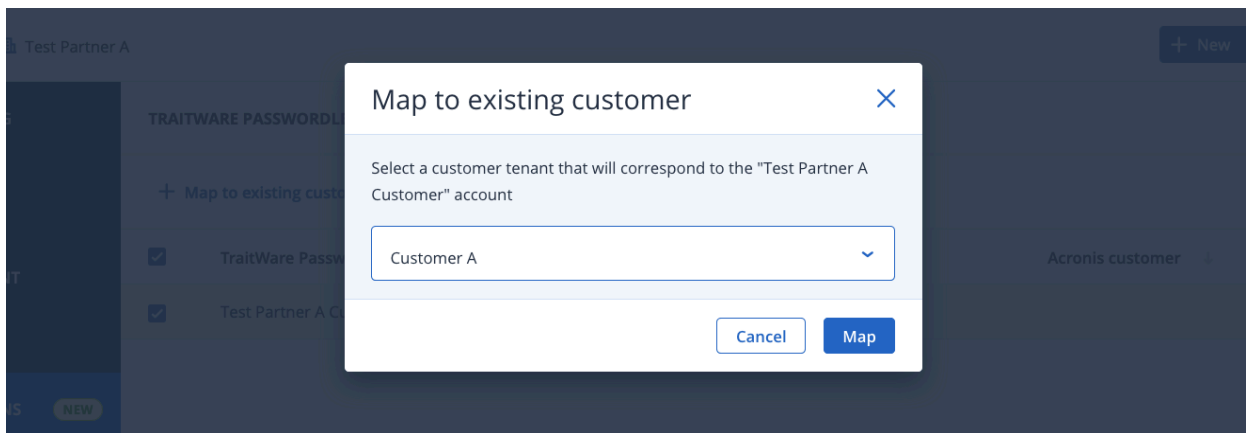


Map a TraitWare Customer

Go to the **Customer Mapping** tab and select the Customer tenant to map. You will need to add a Customer if you created a new Partner tenant earlier.

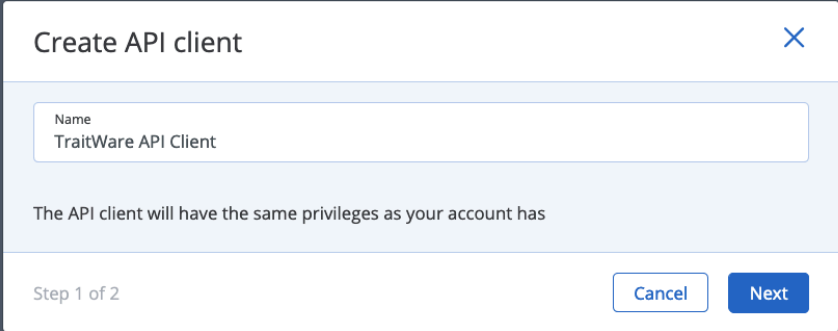


From the dropdown, choose the TraitWare customer to map



Create an API Client

Go to **Settings** -> **API Clients** under the Partner tenant and click 'Create API client'. Enter the API client name and click 'Next' to generate credentials.



Create API client

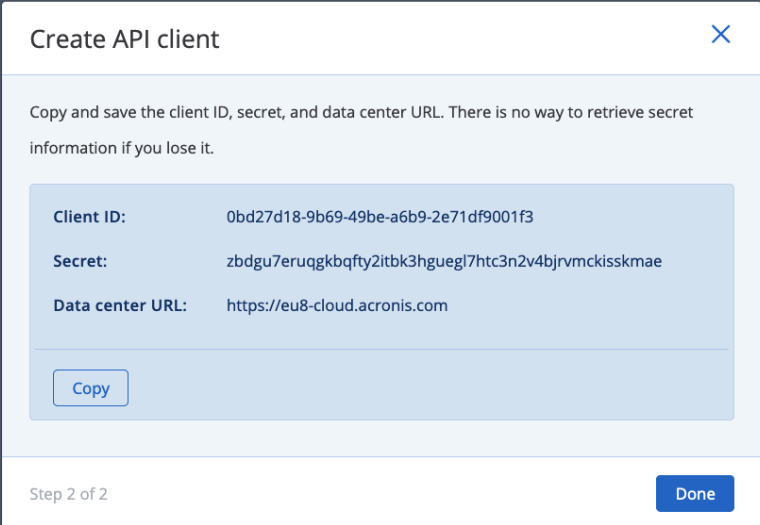
Name
TraitWare API Client

The API client will have the same privileges as your account has

Step 1 of 2

Cancel Next

Copy your credentials and click 'Done'



Create API client

Copy and save the client ID, secret, and data center URL. There is no way to retrieve secret information if you lose it.

Client ID: 0bd27d18-9b69-49be-a6b9-2e71df9001f3

Secret: zbdgu7eruqgkbqfty2itbk3hguegl7htc3n2v4bjrvmckisskmae

Data center URL: https://eu8-cloud.acronis.com

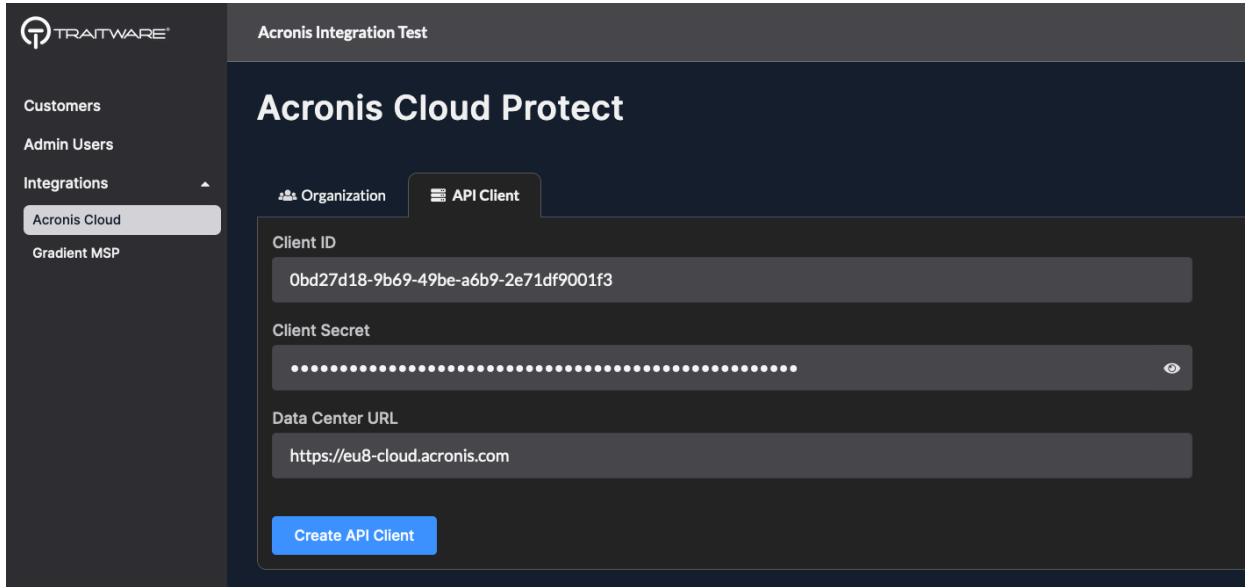
Copy

Step 2 of 2

Done

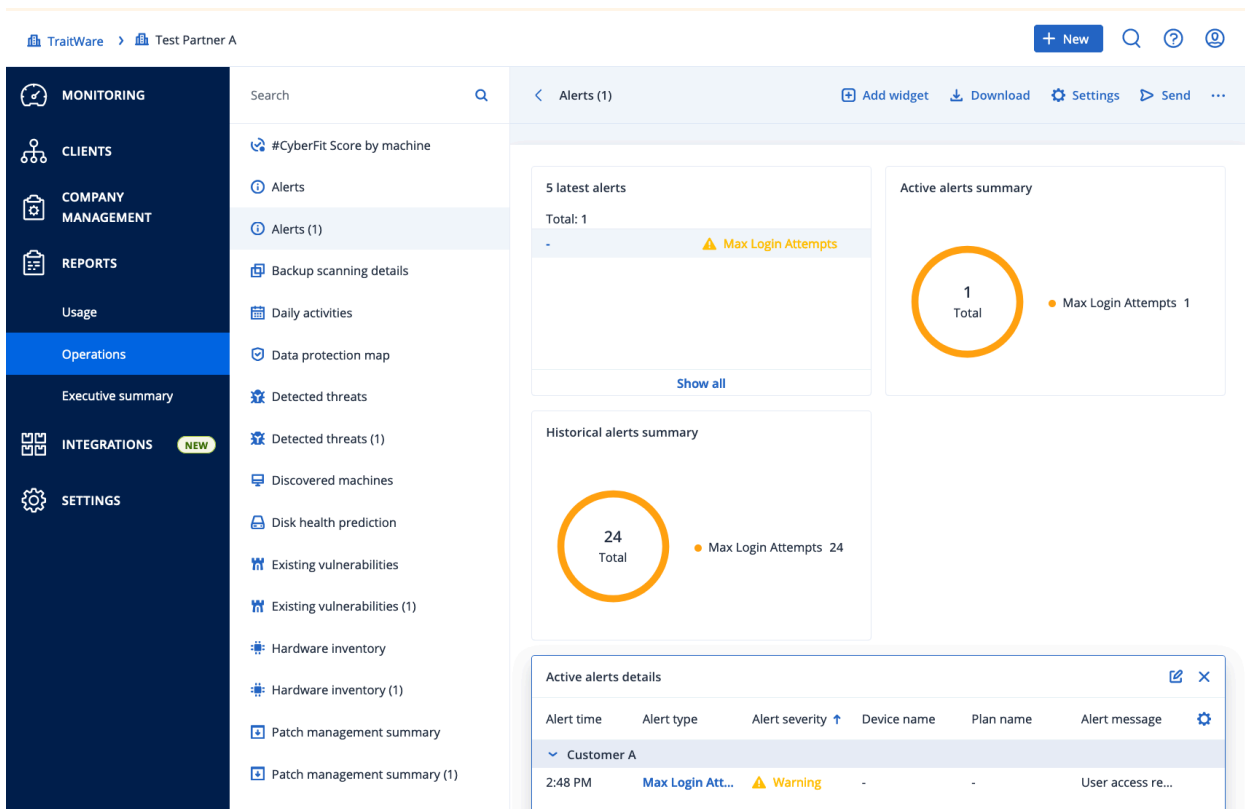
API clients are used for accessing the account management and service APIs for integration purposes. You can create and manage the clients in the current section

In the TraitWare console, go to the **API Client** tab under Acronis Cloud and input the credentials you just created. Click 'Create API Client'

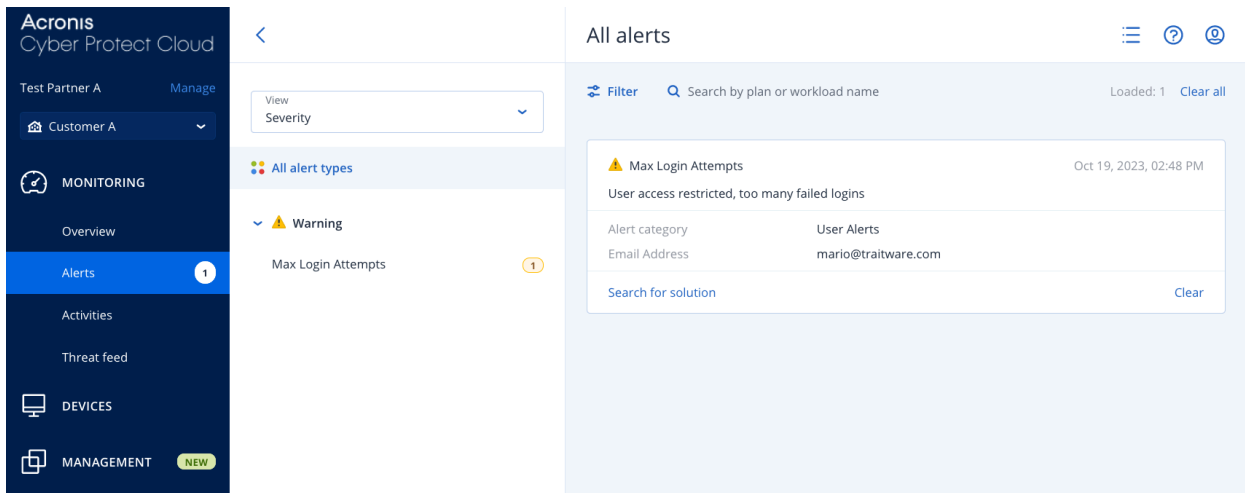
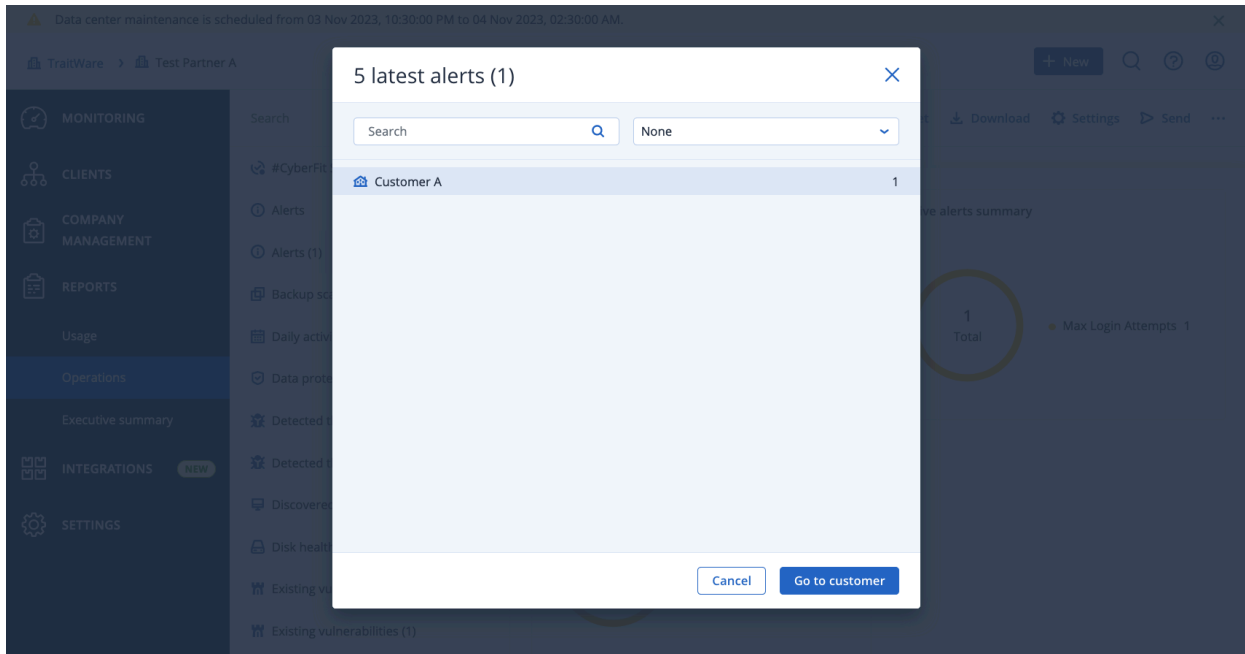


View Alerts

Go to **Reports** -> **Operations** to see an overview of alerts across all customers



Click on **Show All** to navigate to a specific customer



Note: It may take up to 30-60 seconds for new alerts to appear in the panel

To manage the TraitWare CyberApp, go to https://eu8-cloud.acronis.com/vendor_portal