



Cyber Protect Cloud integration with Rev.io

Turn Acronis alerts into actionable PSA workflows.

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Rev.io and Acronis Cyber Protect Cloud help MSPs turn cyber protection events into service desk action. Instead of managing alerts, tickets, assets, customers and billing across disconnected systems, teams can bring Acronis activity into Rev.io for faster triage and cleaner operations.

Acronis alerts can automatically create tickets in Rev.io PSA, giving technicians one place to assign, track and resolve security-related issues. When work is resolved, the related Acronis alert can also be closed, helping both systems stay aligned without duplicate manual updates.

For providers expanding managed security services, Rev.io Cyber Protect, powered by Acronis, supports cloud backup, RMM and endpoint detection and response with flexible endpoint-based pricing — while Rev.io PSA keeps service delivery and billing connected.

The Acronis logo is the word "Acronis" in a white, sans-serif font, set against a dark blue rectangular background.A woman with glasses and a dark blue uniform is working at a laptop in a server room. In the background, a large monitor displays a complex dashboard with various charts and data points.

ABOUT ACRONIS CYBER PROTECT CLOUD

The only single-agent solution that natively integrates cybersecurity, data protection and management to protect data, endpoints and systems.

THE WORLD'S BEST BACKUP AND RECOVERY

Full-image and file-level backup and recovery safeguard data on more than 20 platforms — with near-zero RPOs and RTOs.

ENHANCED WITH ESSENTIAL CYBER PROTECTION AT NO ADDITIONAL COST

Acronis' advanced AI-based behavioral detection engine stops malware, ransomware and zero-day attacks on client endpoints and systems.

WITH PROTECTION MANAGEMENT BUILT FOR SERVICE PROVIDERS

Thorough post-incident investigation and proper remediation tools keep costs down for service providers — digital evidence is collected and stored in a secure central repository.

Acronis Cyber Protect Cloud for service providers

Service providers need cyber protection that is powerful, practical and scalable. Acronis Cyber Protect Cloud brings backup, disaster recovery, endpoint protection and management into one platform. Rev.io connects that protection activity to the workflows MSPs already use to support customers.

Together, Rev.io and Acronis help reduce tool switching, speed response times, and improve accountability. Customer and asset synchronization keeps records aligned. Alert-to-ticket automation makes active issues visible in the PSA. Closed-loop updates reduce duplicated effort between the security platform and service desk.

The result: technicians work from Rev.io, customers receive more consistent support, and providers gain a clearer connection between protection, resolution, customer management and billing.

Benefits for service providers

- Convert Acronis alerts into Rev.io PSA tickets automatically.
- Centralize security-related work in the PSA service desk.
- Reduce duplicate updates between systems.
- Keep customer and asset data aligned.
- Support closed-loop ticket and alert resolution.
- Help technicians triage and resolve issues faster.
- Connect managed security delivery to billing workflows.
- Scale backup, RMM and EDR services with endpoint-based flexibility.



Acronis Cyber Protect Cloud integration with Rev.io use cases

Rev.io and Acronis Cyber Protect Cloud help MSPs move from alert to action to resolution and billing without losing visibility between systems.

Pain point 1

Security alerts live outside the PSA, forcing technicians to monitor one system for threats and another for service work.

Scenario 1: Alert-to-ticket automation

An Acronis alert is generated for a protected endpoint. The integration automatically creates a Rev.io PSA ticket so the service team can assign ownership, document work and manage resolution.

Pain point 2

Manual ticket creation and status updates slow response times, duplicate effort and increase the risk of missed or poorly documented alerts.

Scenario 2: Closed-loop resolution

A technician resolves the issue in Rev.io PSA. The related alert can also be resolved in Acronis, keeping both systems aligned and reducing duplicate status updates.

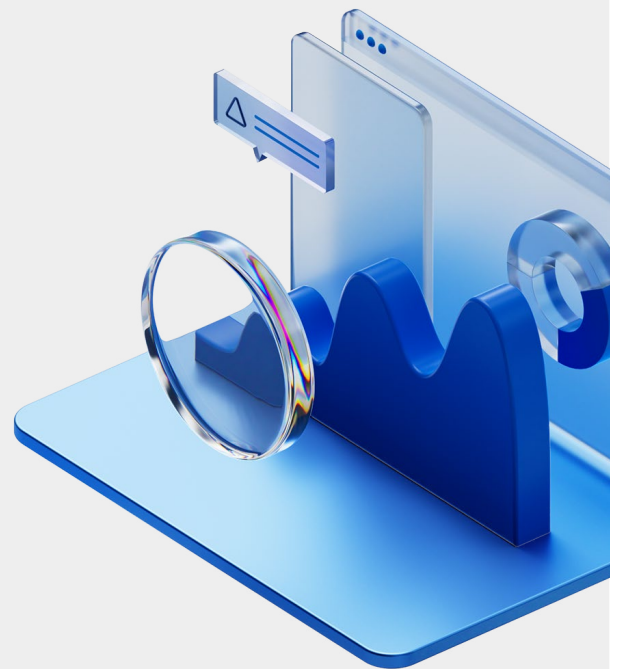
Pain point 3

As MSPs scale security services, disconnected customer, asset, service and billing workflows make visibility and profitability harder to maintain.

Scenario 3: Scaling managed security services

An MSP adds backup, RMM and EDR services through Rev.io Cyber Protect, powered by Acronis. As endpoint counts grow, Rev.io helps keep service operations, alert response, customer management and billing connected.

Rev.io provides billing, PSA, payment and security solutions for managed service providers, communications providers and technology service businesses. From one connected platform, Rev.io helps providers automate billing, improve service delivery, streamline operations and scale recurring revenue.



About Acronis

Acronis is a global cyber protection company delivering the only natively integrated cybersecurity, data protection, and infrastructure management platform for managed service providers (MSPs), small and medium businesses (SMBs), and corporate IT departments. Acronis solutions are designed to identify, prevent, detect, respond and recover from modern cyberthreats, ensuring data integrity and business continuity.

A Swiss company founded in Singapore in 2003, Acronis has 15 offices worldwide and employees in 50+ countries. Acronis Cyber Protect Cloud is available in 26 languages in 150 countries and is used by over 21,000 service providers to protect over 750,000 businesses.

